

ANNUAL MEETING & EXHIBITION 2019 AGENDA



| Tuesday, December 10 | | | |
|-------------------------|---|---------------------------------|--|
| 6:30 p.m. – 8:00 p.m. | CEO Discussions Dinner – Speaker: Dean West, FASAE | Gordon Ramsey Steak at Harrah's | |
| Wednesday, December 11 | | | |
| 9:30 a.m. – 10:00 a.m. | First Time Attendee Welcome Reception | Big Cypress Studio B | |
| 10:00 a.m. | Exhibit Hall Opens | Seminole Ballroom | |
| 10:30 a.m. – 10:45 a.m. | Welcome | Seminole Ballroom | |
| 10:45 a.m. – 12:00 p.m. | Opening Keynote: "The Evolving Association Business Model" Speaker: Dean West, FASAE | Seminole Ballroom | |
| 12:00 p.m. – 12:30 p.m. | MASAE Business Meeting & Presentation of Awards | Seminole Ballroom | |
| 12:30 p.m. – 1:15 p.m. | Lunch & Exhibits | Seminole Ballroom | |
| 1:30 p.m. – 2:30 p.m. | Breakout Session One | | |
| | EXECUTIVE: "Getting to Association 4.0: Moving from Strategic Planning to Integrated Strategy" – Speakers: Sherry Budziak, Kevin Ordonez | Big Cypress Studio B | |
| | ASSOCIATION 101: "Surviving your AMS Migration" – Speaker: Kim Russell | Immokalee Studio A | |
| | MEETINGS AND EVENTS: "Cutting Edge Legal Issues for Meetings & Events" Speaker: Joshua Grimes, Esq. | Immokalee Studio B | |
| 2:45 p.m. – 3:45 p.m. | Breakout Session Two | | |
| | EXECUTIVE: "Explicit Content [Strategy] Warning" – Speaker: Dean West | Big Cypress Studio B | |
| | ASSOCIATION 101: "5 Fixes to Boost Online Member Engagement in 2020" Speaker: John Hooley | Immokalee Studio A | |
| | MEETINGS AND EVENTS: "Negotiating Beyond the Typical Venue Contract" Panel: Heather Seasholtz, CMP, Joshua L. Grimes, Esq., Jackie Kavcak, Robert Smith | Immokalee Studio B | |
| 4:00 p.m. – 5:00 p.m. | Speed Networking Reception with Exhibitors | Seminole Ballroom | |

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| 5:00 p.m. – 6:00 p.m. | Free Time | | |
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| 6:00 p.m. – 8:00 p.m. | MASAE Annual Reception | Hard Rock Café Backstage | |
| Thursday, December 12 | | | |
| 8:00 a.m. – 9:00 a.m. | Breakfast & Exhibits | Seminole Ballroom | |
| 9:00 a.m. – 10:15 a.m. | Opening Keynote: "Strategic Integration" – Speaker: Gabriel Eckert | Seminole Ballroom | |
| 10:15 a.m. – 11:00 a.m. | Break with Exhibitors | Seminole Ballroom | |
| 11:00 a.m. – 12:00 p.m. | Breakout Session Three | | |
| | EXECUTIVE: "Are You Ready for Strategic Planning?" Speakers: Karen Silberman, CAE and Ray Tuck | Big Cypress Studio B | |
| | ASSOCIATION 101: "5 Steps to Creating a Data Analytics Program" Speakers: Heidi Weber, MBA, CAE and Katherine Matthews, CAE | Immokalee Studio A | |
| | MEETINGS AND EVENTS: "The Marriage of Meetings and Membership" Speakers: Nicole Ratner, CAE, CMP, and Dan Ratner | Immokalee Studio B | |
| 12:00 p.m. – 1:00 p.m. | Lunch, Exhibits and Door Prize Giveaway | Seminole Ballroom | |
| 1:15 p.m. – 2:15 p.m. | Breakout Session Four | | |
| | EXECUTIVE: "Gamification: The Future of Member Engagement" Speaker: Willis Turner, CEO | Big Cypress Studio B | |
| | ASSOCIATION 101: "Association Research Reveals the Stickiest New Member Engagement Programs" – Speaker: Amanda Kaiser | Immokalee Studio A | |
| | MEETINGS AND EVENTS: "Meeting Refresh: 3 Areas to Focus on First" Speakers: Sabina Gargiulo, Beth Mauro, and Brooke Passy, CMP | Immokalee Studio B | |
| 2:15 p.m. – 3:15 p.m. | Closing Keynote: "YESCALATE: Get to Yes Faster using the Brain's Own Shortcuts" – Speaker: Dean Minuto | Seminole Ballroom | |
| 3:15 p.m. – 3:30 p.m. | Closing Remarks | Seminole Ballroom | |